

# Programvarukonstruktion: Lectures

Torbjörn Sonning

epltos@epl.ericsson.se

http://www.cs.umu.se/kurser/TDBB12/



# Contents

- → The Software Engineering Challenge
- → What is a Software Product?
- ⇒ Work Models
- Running Projects
- ⇒ Software Engineering Approaches
- Defining the System
- Organising the System
- Designing Functionality
- Designing Software
- Quality Assurance
- → Delivery & Maintenance

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

2

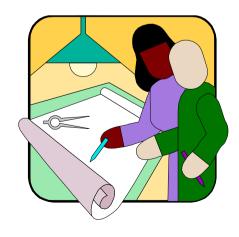


# The Software Engineering Challenge

Programming is an art... isn't it?



# What are Software Engineers Constructing?



PVK--HT00



# Dog houses?



PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



5

Skyscrapers?



Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



# Cities?



PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



# Software "Dog Houses"

- One or a few programmers
- ◆ Multiple roles per person
- ◆ Ad hoc planning
- ◆ Completed within a few months
- ◆ Single customer
- ◆ Non-distributed program
- ◆ 5 100 kLOC
- ◆ Little reuse
- ◆ No maintenance

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



PVK--HT00

# Software "Skyscrapers"

- ◆ 10-100 people. Project managers, architects, designers, programmers etc.
- ♦ Few roles per person
- ◆ Thorough planning
- ◆ Completed within a 6-18 months
- ◆ Typically single customer
- Distributed or non-distributed program
- ◆ 100 1000 kLOC
- ◆ Copy/paste reuse from already built skyscrapers
- ◆ Maintenance is the customers problem

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

9

11

# PVK--HT00

# Software "Cities"

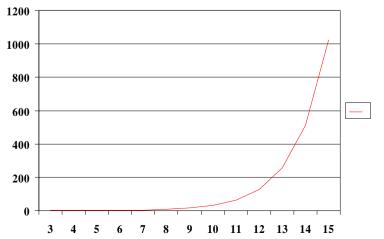
- ◆ 100 1000 people. Product planners, project managers, architects, designers, programmers etc.
- ♦ One or two roles per person
- ◆ Thorough planning
- ◆ Completed within a 12-24 months
- ◆ General product, no specific customer
- Systems of many programs and processors
- ◆ 1000 10000 kLOC
- ◆ Planned and thoroughly organized reuse
- ◆ Product life time maintenance (5 20 years)

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

10

PVK--HT00

# Complexity vs. lead time



Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



# The Art of Software Engineering

- **♦** Functionality
- ◆ Appearance
- Usability
- ◆ Performance
- Stability
- **◆** Understandability
- ◆ Testability
- ◆ Reusability
- ◆ Maintainability

•

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

12



# To be Successful, Consider that...

- ◆ Systems are increasingly complex
- Customer expectations and customer requirements don't always match
- ◆ Software projects typically exceed budgets and schedules
- ◆ Time To Market (TTM) is crucial for competition
- ◆ Software failures may harm our lives
- ◆ Bugs means loss of confidence
- ...

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

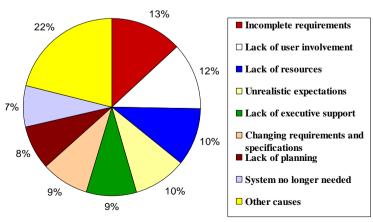
13

15

# The Software Crisis is not Over 3% 2% 19% 29% Undeliverable software Incorrect software Unsound software Usable after change OK as delivered Study from ...

PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

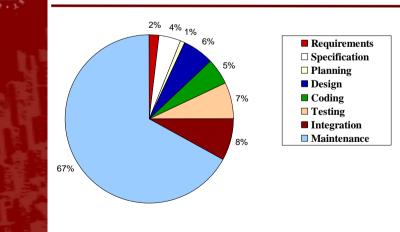
# Why Do Projects Fail?



Study by the Standish Group involving 350 companies from 1994/95, see [Pfleeger 98].

PVK--HT00

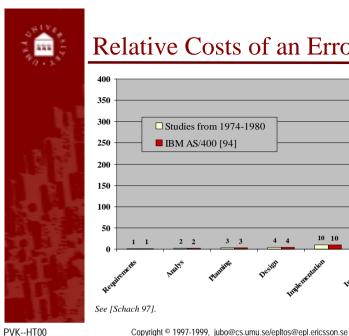
# Relative Costs of Development Phases



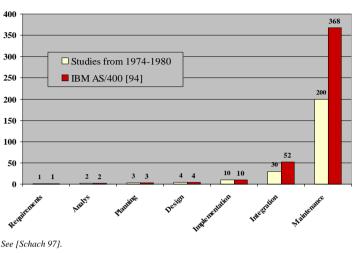
Compiled data from 1976-1981, see [Schach 97].

-HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

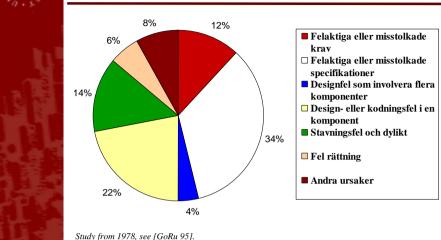
14



# Relative Costs of an Error



# Causes of Errors



PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

18



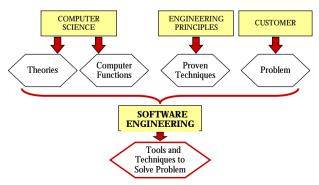
# What is Software Engineering?

"The establishment and use of sound engineering principles in order to obtain economically software that is reliable and works efficiently on real machines."

Definition proposed by Fritz Bauer at the NATO conference '68 in Garmisch [NRB 76]

17

19



PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



## But ...

- " ... we all tell each other and ourselves that software engineering techniques should be improved considerably, because there is a crisis. But there are a few boundary conditions which apparently have to be satisfied. I will list them for you:
- 1. We may not change our thinking habits.
- 2. We may not change our programming tools.
- 3. We may not change our hardware.
- 4. We may not change our tasks.
- 5. We may not change our organizational set-up in which the work has to be done.

Now under these five immutable boundary conditions, we have to try to improve matters. This is utterly ridiculous. ..."

> Comment by Edsger Diikstra at the NATO conference '69 in Garmisch [BuRa 70]

PVK--HT00



# Some projects work, others don't





Why?

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

21



# No1 Key to Success



PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

22

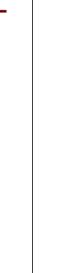


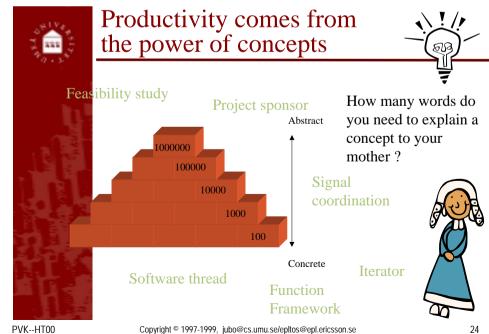
# Concepts:

Abstractions used for communication

◆ Between people

◆ Over time





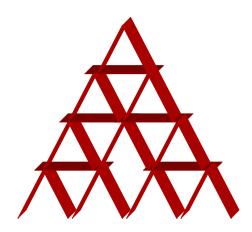


# Confusion comes from the use of undefined concepts



25

27



Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



## Remember...

- ◆ There is rarely a single "true" definition of a concept.
- ◆ Don't get into arguments about the "true" meaning.
- ◆ If the concept is not well established, qualify it with the context in which it is defined.
- ◆ Examples of vague but popular concepts: Project, process, program, module, system, subsystem...

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

2/

## Selve Se

PVK--HT00

# To be best...

Successful Business

Ways of Working

Tools, Principles, Practices, Patterns

Language, Concepts, Terminology

... we must have a powerful and unambiguous way to communicate.





# To be best...

Successful Business

Ways of Working

Tools, Principles, Practices, Patterns

Language, Concepts, Terminology

... we must use the most efficient techniques.

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



# To be best...

Successful Business

Ways of Working

Tools, Principles, Practices, Patterns

Language, Concepts, Terminology

... we must continuously improve our ways of working.

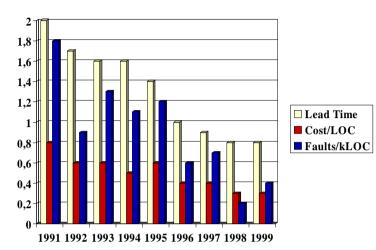
PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

29

31

# Continuous Improvement



PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se 30



# The Challenge!

I we want to be best. doing it the same way as last time is not good enough!



# A Little History (1)

Construction of the first computers Hardware dominates

Single batch programs

More complex programs Software crisis

More application domains

Not enough educated programmers No common programming languages

No special project management No quality assurance

Quality = efficiency

NATO conference in Garmisch gives "birth" to Software

Engineering approach to software production Systematic production of large software systems of high quality

PVK--HT00 Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se



# A Little History (2)

1970 Life-cycle models
Structured programming and design
General purpose languages
Requirements definition languages
Modularization

1980 Many new methods, languages, and tools
First programming environments
Project management support

1985 Object-orientation, GUIs
Reuse, Re-engineering, ...
Process modeling
Distributed computing

1990 OOA/D, Software architecture, CORBA
Patterns, Internet computing, CMM, PSP

1995 Java, UML
T-PSP, ...

PVK--HT00

Copyright © 1997-1999, jubo@cs.umu.se/epltos@epl.ericsson.se

33

